

Dear Valued Patient,

The health and well being of our patients and our staff is our top priority. As news of the Coronavirus (COVID -19) in our community continues to develop, we are monitoring the situation closely.

As of yesterday, the CDC has requested all routine eyecare exams be postponed for the next several weeks.

If you have an appointment scheduled soon in our Bay Village or new Westlake office, we will be calling you to reschedule. If you are out of contact lenses, we will be happy to order a supply of contact lenses and mail them directly to your house and waive any shipping charges for USPS delivery. If your glasses are broken or lost, we will have an optician available by appointment in our Bay Village location to assist you.

During these next few weeks, we will continue to have a doctor available for eye emergencies at all times. If you are experiencing symptoms such as flashes or new floaters, sudden loss of vision or double vision, eye pain, eye redness or discharge, please call the Bay Village office at (440) 871-1139 anytime.

While we continue to follow the guidelines for appropriate disinfection of exam equipment, we have added additional sanitizing procedures for frames and commonly touched surfaces such as door handles, counters, etc.

In an effort to further protect our patients and staff, please inform us before coming to the office if you have flu like symptoms, or have been in contact with someone who is at high risk for COVID - 19, or if you have traveled to any high risk areas in the last month.

We appreciate your understanding and cooperation during this unprecedented time. Thank you for your loyalty and your continued trust in us as your eyecare provider.

Sincerely,

Your eyecare team at Dr Thomas Kelly, OD